

Ty Bond

375, Route 132, Pabos Mills, Québec

Phone: (819) 431-4328

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Education

Diploma of Vocational Studies (DVS) in IT Support,

Chandler Vocational Training Centre – Successfully completed in January 2025

High School Diploma – Grade 12,

Completed in January 2022 (Ontario)

Qualifications

- Bilingual in French and English (spoken and written)
 - Experience in customer service
 - Technical and technological skills
 - Microsoft 365 (Word, Excel, Teams, SharePoint, OneDrive, etc.)
 - Microsoft Access
 - Experience with Windows 7/8/8.1/10/11/Windows Server 2008/2012/2019/2022
 - Computer and software troubleshooting and diagnostics
 - Networking knowledge (VPN, DNS, DHCP, TCP/IP, Wi-Fi)
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Employment History

Regroupement des pêcheurs professionnels du sud de la Gaspésie inc.

IT Support

March 2025 – Present (Seasonal position)

37, rue Commerciale Ouest, Suite 201, Chandler, QC G0C 1K0

CISSS de la Gaspésie – IT Support Internships

October 2024 – December 2024

CISSS de la Gaspésie, 451 Mgr-Ross E St., Chandler, QC G0C 1K0

IT Support Operator**August 2024 – September 2024 (Summer job – 6-week student project)**

CISSS de la Gaspésie, 451 Mgr-Ross E St., Chandler, QC G0C 1K0

Customer Service Representative**February 2023 – August 2024 (Full-time and part-time)**

Couche-Tard, 519 René Lévesque Blvd. W, Chandler, QC G0C 1K0

Custodial and Maintenance Staff**February 2022 – December 2022 (Full-time)**

Eastern Ontario Catholic School Board, 4000 Labelle St., Ottawa, ON K1J 1A1

Receiving and Merchandise Distribution**January 2021 – June 2021 and September 2021 – January 2022 (Full-time, COOP placement)**

Convex Energy, 1771 Woodward Dr., Ottawa, Ontario

Customer Service Representative**March 2020 – September 2020 (Part-time during high school)**

Loblaws, 100 McArthur Ave, Ottawa, Ontario

Personal Qualities

- Punctual
- Responsible
- Independent
- Adaptable / Resilient
- Respectful
- Team player
- Strong interpersonal skills
- Fast learner
- Professional
- Self-taught

References**Carl Beauvais (RPPSG)**

418-680-5274

Guylain Bernier (CISSS de la Gaspésie)

418-764-6715

France Deraiche (Couche-Tard)
418-689-0792

Jenny Lyons (Convex Energy)
613-818-2521